



**INFORMATION TECHNOLOGY CONSULTANTS**

## **Terms and Conditions of Sales**

### **Payment Terms**

Payment options are as follows:

- Cash
- Company Cheque
- Direct Deposit

### **Direct Deposit Payments**

- Orders will not be sent until confirmation of a successful transfer of the correct amount, into **Oranom Technologies** nominated bank account. A fax or e-mail of the official bank receipt for the transaction will both be acceptable ways for confirmation.
- NB: 'Cash' Direct Deposits can be confirmed immediately. 'Cheque' Direct Deposits may take 2 to 3 working days to clear.

### **Bank Account Details**

Bank: National Australia Bank  
Account Name: Oranom Technologies  
BSB: 084-789  
Account Number: 56-826-4439

### **Delivery of Goods**

Delivery of goods will be effected by us to you, as the customer.

- Subject to item availability
- Without liability on behalf of us for any delivery delays

### **Back Orders**

- All items that cannot immediately be supplied will be placed on back order and you will be contacted to be made aware of this. When the items come into stock, you will be contacted as to whether the item is still required.
- Delivery dates are only estimates and **Oranom Technologies** shall not be liable for the loss or damage of any items as a result of failure to deliver or delay in delivery.

## **Warranty**

- **Oranom Technologies** provides a full 12 month warranty on all items sold, unless alternative arrangements are made with management
- If items are returned under warranty, repair or replacement of the items are at Oranom Technologies discretion.
- When under warranty senders are responsible for the freight to **Oranom Technologies**, and **Oranom Technologies** will be responsible for all other freight costs.
- **Oranom Technologies** will not repair warranty on damaged items caused by operation outside designed working and storage environments, power surges, fluctuations and interference, external peripheral devices and virus related problems and their subsequent removal.
- Warranty will operate from the date of our invoice to the customer.
- **Oranom Technologies** reserve the right to refuse warranty until all overdue accounts are finalised.
- **NB:** Warranty will be void if tampering of the item in question is detected.

## **Return for Credit**

- A restocking fee of 10% will be charged on a returned goods.
- All returns must be in resalable condition, free from damage and in their original packaging.
- If the goods are not returned in a condition which comes in line with our returned goods policy then the customer will be liable for the full amount of the original invoice plus any associated freight.
- If returned goods do conform to our returned goods policy then a credit note will be issued for the value of the returned goods.
- All returns must be effected and processed by **Oranom Technologies** within 7 days of the original invoice date.

## **Title**

- Title and ownership of all goods supplied to the customer will remain the property of **Oranom Technologies** until such time that all monies in respect to the goods have been paid in full.
- Receipt of the full payment for such goods shall signal the passing of title and ownership for such goods to the customer.

These operational policies and procedures are given as a guideline to **Oranom Technologies Terms and Conditions of Sale**. They do not constitute the entire terms and conditions of **Oranom Technologies**. We reserve the right to alter these procedures and policies without notice and take no responsibility for and omissions or errors.